

TERMS AND CONDITIONS

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I. OUR INTRODUCTION

www.bottythebot.com ("we," "us," or "our") welcomes you.

Our Product are not investment advisors.

We offer you access for our program through our "Website" (defined below) subject to the following Terms and Conditions, which may be updated by us from time to time without notice to you. By accessing and using this Website, you acknowledge that you have read, understood and agree to be lawfully bound by these terms and conditions and our Privacy Policy, which are hereby incorporated by reference (collectively, this "Agreement"). In case you do not agree with any of these terms, then please do use the Website.

II. DEFINITIONS

- "**Agreement**" is denotes to this Terms and Conditions and the Privacy Policy and other documents provided to you by the Website;
- "**Service**" or "**Services**" is a reference to any service defined below, which we may provide and which you may request via our Website;
- "**User**", "**You**" and "**your**" are denotes to the person who is visiting or accessing for taking any software from us. User shall include the company, partnership, sole trader, person, body corporate or association taking services of this Website;
- "**Members**" means users that are subscribed the subscription plan available on the website;
- "**Softwares**", "**Program**" means every application we offer;
- "**We**", "**us**", "**our**" and "**Company**" are references to **BOTTY COMPANY**;
- "**Website**" shall mean and include "<https://www.bottythebot.com>; mobile application and any successor Website or mobile application of the Company or any of its affiliates
- "**User Account**" shall mean an electronic account opened by the user with the Platform to avail software offered through the Website;
- "**Subscription Fee**" means the subscription fee paid by User for participation in the Subscription Plan, paid directly by Users to the Website.

- **“Subscription Plan”** shall mean the plan available on the Website through which users can avail various web software available on the Website.

III. INTERPRETATION

- All references to singular include plural and vice versa and the word "includes" should be construed as "without limitation".
- Words importing any gender shall include all the other genders.
- Reference to any statute, ordinance or other law includes all regulations and other instruments and all consolidations, amendments, re-enactments or replacements for the time being in force.
- All headings, bold typing and italics (if any) have been inserted for convenience of reference only and do not define limit or effect the meaning or interpretation of the terms of this Agreement.

IV. COMMITMENT AND SCOPE

- **Acceptance.** By using our application in any manner, you are bound by these Terms and Conditions, as well as the terms of the Agreement identified above. In case you do not accept the terms, then please do not use our Website. If you are accepting these Terms on behalf of a Company, organization, government, or other legal entity, you hereby represent and warrant that (a) you are legally authorized to do so, (b) the entity agrees to be legally bound by the Terms, and (c) neither you nor the entity is barred from using the Services or accepting the Terms under the laws of the applicable jurisdiction.
- **Scope.** These Terms govern your use of our Application, Website. Except as otherwise specified.
- **Eligibility:** Our software is not available to minors under the age of 13 or to any users suspended or removed from the system by us for any reason.
- **Electronic Communication:** When you use this Website or send e-mails and other electronic communications from your desktop or mobile device to us, you are communicating with us electronically. By sending, you agree to receive a reply communications from us electronically in the same format and you can keep copies of these communications for your records.

V. OUR SOFTWARES

- Our softwares simplify your life by giving you the chance to accelerate your trading process. Our Softwares never decide of a trade, it only facilitate your life by giving you the opportunity to make the decision to send the trade within a click or even automatically.

We are offering the best prices for various software with simple and advanced experience.

VI. MODIFICATIONS TO THE SERVICE

We reserve the right, in our discretion, to change, modify, add to, or remove portions of the Terms (collectively, “**Changes**”), at any time. We may notify you of Changes by sending an email to the address identified in your Account or by posting a revised version of the Terms incorporating the Changes to our Website. Your unrelenting use of the Services ensuing notice of the Modifications (or posting of the Terms incorporating the Modifications in the event your email address is no longer lawful, is obstructed, or is otherwise not able to obtain the notice) will mean that you agree to the Changes. Such Modifications will apply prospectively beginning on the date, the Changes are posted to the Website.

VII. CONTENT

We publish our own content as well as links, content and resources provided by third parties and content that has been specifically commissioned by us for publication on the Websites.

All proprietary rights relating to any third party links, content or resources published on the Website shall remain with the original source or the author(s) of that material and where any content has been commissioned by us for publication on the Website, any proprietary rights in such content remain with the relevant author, unless otherwise agreed or specified.

For all other content published on the Website, the Botty Company reserves all proprietary rights including, but not limited to, copyrights, trademarks and other intellectual property rights in and to all content on the Website; this includes all text, graphics, photographs, logos and/or other items that

appear on the Websites. We also reserve its rights over the Website template, including its layout and structure.

Visitors are not authorized to use the Website's name, logo or likeness without prior consent.

The content, links and resources on the Website are provided for general information only. It is not intended to amount to advice on which Visitors should rely. Visitors must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on the Website. While we make our best possible efforts to update the website regularly, we do not make any kind of representations, warranties or guarantees, whether express or implied, that information provided in the Website is accurate, up to date or complete.

VIII. USER SUBMISSION

A. Content Responsibility.

When you use bottythebot.com you agree to adhere to the content guidelines listed in our terms of conditions and privacy policies. You are sole responsible for the content submitted by you. It is you all your risk and accountability towards reliability and quality. You represent that you have required permission to use the content.

Please do not use content that:

- contains ill-mannered, profane, abusive, racist or hateful language or expressions, text, photographs or illustrations that are pornographic or in poor taste, inflammatory attacks of a personal, racial or religious nature
- is defamatory, threatening, disparaging, grossly inflammatory, false, misleading, fraudulent, inaccurate, unfair, contains gross exaggeration or unsubstantiated claims
- violates the privacy rights of any third party, is unreasonably harmful or offensive to any individual or community
- discriminates on the grounds of race, religion, national origin, gender, age, marital status, sexual orientation or disability, or refers to such matters in any manner prohibited by law
- violates or inappropriately encourages the violation of any municipal, state, federal or international law, rule, regulation or ordinance

- uses or attempts to use another's account, password, service or system except as expressly permitted by the Terms of use uploads or transmits viruses or other harmful, disruptive or destructive files
- sends repeated messages related to another user and/or makes derogatory or offensive comments about another individual or repeats prior posting of the same message under multiple emails or subjects
- Information or data which are unlawfully obtained

Our staff reviews all content submitted for posting. Any submitted content that includes, but is not limited to the following, will be refused. If repeated violations occur, we reserves the right to cancel user access to our software without advanced notice.

IX. SUBSCRIPTION PLAN AND PAYMENT

- Any order for subscribing any Subscription plan by the User for taking the software from this Website is between User and Botty Company. No sign up required. User agree to take particular care when providing us with its details and warrant that these details are accurate and complete at the time of ordering.
- **SUBSCRIPTION CHARGES:** It is agreed by the user that:
 - User shall pay required subscription fee to us as per the Subscription plan available on the Website.
 - By definition a subscription is an automatic process where we charge you once every month, 3 months, 6 months or 12 months
- **Subscription Payment:** Payment mode shall be:
 - Online: Credit Cards and Debit cards;
 - StripePreferred method of payment is Stripe. Accepted cards are: Visa / Delta / Electron / MasterCard / Eurocard / Maestro/ American Express Debit cards are accepted if they have a Visa or MasterCard logo.
- You must ensure that you keep these details secure and do not provide this information to a third party.

- We will take all reasonable care, in so far as it is in our power to do so, to keep the details of your order and payment secure, but in the absence of negligence on our part we cannot be held liable for any loss you may suffer if a third party procures unauthorized access to any data you provide when accessing or ordering from the Website.
- Any order for subscribing to any Subscription plan that you place with us is subject to acceptance by us. When you place your order online we will send you an email to confirm that we have received it. This email confirmation will be produced automatically so that you have confirmation of your order and subscription details.
- We may refuse or be unable to process your order/subscription if:
 - Your card or Paypal account does not give authorization for the payment of purchase price.
 - You do not meet the eligibility to order criteria set out above.
- The user can cancel the subscription of any service anytime through contacting us at support@bottythebot.com
- All refund shall be applicable as per the refund policy
- We take customer feedback very seriously and use it to constantly improve our products and quality of service.

X. LIMITED GUARANTEE

By availing our software:

- We provide an opportunity for you to avail the offered software from our Website;
- We do not provide any warranty or guarantee that the software descriptions are accurate, complete, reliable, current, or error-free. If a software offered by the Website is not as described, your sole remedy is to intimate us about Services for taking further action.

XI. GEOGRAPHIC RESTRICTION

We reserve the right, but not the obligation, to limit the usage or supply of any service to any person, geographic region or jurisdiction. We may use this right as per the necessity. We reserve the right to suspend any Service at any time. Any offer to provide any Service made on our Website is invalid where banned. We made the decision to not sell our softwares to people living in Canada and United-

States. By accepting those terms and condition you certify you don't live in one of those 2 countries. Selling through the internet is not an exact science and we understand that you might have been able to purchase one of our product and if it's the case, please contact us at support@bottythebot.com and we will refund you and cancel your subscription.

XII. DUTIES

Members Duties

1. Members must not use the Bottythebot.com Website for illegal, unlawful or prohibited purposes. This includes sending or posting junk e-mail or spam, publishing misleading, defamatory, indecent, obscene or advertising material, or send viruses and worms.
2. Members must not impersonate any other person or entity or to use a false name or a name that they have no authority to use.

XIII. YOUR COMMITMENT AND RESPONSIBILITIES

- You shall use the software for a lawful purpose and comply with all the applicable laws;
- You shall not upload, any content that:
 - Defamatory, infringes any trademark, copyright or any proprietary rights of any person or affect any one's privacy, contain violence or hate speech, include any sensitive information about any person.
- You shall not use or access the Website for collecting any market research for some competing business;
- You shall not use any virus, hacking tool for interfering in the operation of the Website or data and files of the Website;
- You will not use any device, scraper or any automated thing to access our Website for any mean without taking permission.
- You will inform us about anything is inappropriate or you can inform us if you find something illegal;
- You will not interfere with or try to interrupt the proper operation of the Website through the use of any virus, device, information collection or transmission mechanism, software or routine, or access or try to gain access

to any data, files, or passwords connected to the Website through hacking, password or data mining, or any other means;

- You will not take any act that levies or may levy (in our sole decision) an unreasonable or unreasonably big load on our technical arrangement; and
- You will let us know about unsuitable content of which you become aware. If you discover something that infringes any law, please let us know, and we'll review it.

We reserve the right, in our sole and absolute discretion, to deny you access to the Website or any software, or any portion of the Website or software, without notice, and to remove any content.

XIV. COPYRIGHT DIRECTIVE

If you have an intellectual property rights-related complaint about material posted on any of our software, you may contact our Designated Agent using the information below.

Bottythebot.com

ATTN: Legal Department (Copyright Notification)

Email: info@bottythebot.com

Any notice alleging that materials hosted by or distributed through the software infringe intellectual property rights must include the following information:

- an electronic or physical signature of the person authorized to act on behalf of the owner of the copyright or other right being infringed;
- a description of the copyrighted work or other intellectual property that you claim has been infringed;
- a description of the material that you claim is infringing and where it is located on the software;
- your address, telephone number, and email address;
- a statement by you that you have a good faith belief that the use of the materials on the software of which you are complaining is not authorized by the copyright owner, its agent, or the law; and
- a statement by you that the above information in your notice is accurate and that, under penalty of perjury, you are the copyright or intellectual property

owner or authorized to act on the copyright or intellectual property owner's behalf.

XV. EXCLUSION OF LIABILITY

You understand and agree that we (A) shall not be responsible for any profit, loss or offer received by the information provided in this website; (B) does not guarantee the accuracy, completeness, validity, or timeliness of information listed by us or any third parties; and (C) shall not be responsible for any materials posted by us or any third party. You shall use your own judgment, caution, and common sense in evaluating any prospective methods or offers and any information provided by us or any third party.

Further, we shall not be liable for direct, indirect consequential or any other form of loss or damage that may be suffered by a user through the use of the www.bottythebot.com Website including loss of data or information or any kind of financial or physical loss or damage.

Botty Company shall not be responsible if you forward messages that are not allowed to be forwarded. You choose what conversations will be forwarded.

In no event shall **Botty Company**, nor its Owner, directors, employees, partners, agents, suppliers, or affiliates, be accountable for any indirect, incidental, special, eventful or exemplary costs, including without limitation, loss of proceeds, figures, usage, goodwill, or other intangible losses, consequential from (i) your use or access of or failure to access or use the software; (ii) any conduct or content of any third party on the software; (iii) any content attained from the software; and (iv) unlawful access, use or alteration of your transmissions or content, whether or not based on guarantee, agreement, domestic wrong (including carelessness) or any other lawful concept, whether or not we've been aware of the possibility of such damage, and even if a cure set forth herein is originate to have futile of its important purpose.

XVI. THIRD PARTY LINKS

We may comprise links to external or third-party Websites ("External Sites"). These links are provided exclusively as ease to you and not as an authorization by us of the content on such External Sites. The content of such External Sites is created and used by others. You can communicate the site administrator for those External

Sites. We are not accountable for the content provided in the link of any External Sites and do not provide any representations about the content or correctness of the information on such External Sites. You should take safety measure when you are downloading files from all these Websites to safeguards your computer from viruses and other critical programs. If you agree to access linked External Sites, you do so at your own risk.

XVII. PERSONAL INFORMATION AND PRIVACY POLICY

By accessing or using Website, you approve us to use, store or otherwise process your personal information as per our Privacy Policy.

XVIII. ERRORS, INACCURACIES AND OMISSIONS

Every effort have been taken to ensure that the information offered on our Website, in the Software and in any communication is accurate and error-free. We apologise for any errors or omissions that may have occurred. We cannot give you any warranty that usage of the Website, the Software and any communication will be error-free or fit for purpose, timely, that defects will be amended, or that the site or the server that makes it available are free of viruses or bugs or signifies the full functionality, accuracy, reliability of the Website and the Software and we do not make any warranty whatsoever, whether express or implied, relating to fitness for purpose, or accuracy.

XIX. DISCLAIMER OF WARRANTIES; LIMITATION OF LIABILITY

OUR WEBSITE, AND THE SOFTWARE ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT ANY WARRANTIES OF ANY KIND, INCLUDING THAT THE WEBSITE AND/OR THE SOFTWARE WILL OPERATE ERROR-FREE OR THAT THE WEBSITE AND THE SOFTWARE, ITS SERVERS OR ITS CONTENT OR SOFTWARE ARE FREE OF COMPUTER VIRUSES OR SIMILAR CONTAMINATION OR DESTRUCTIVE FEATURES.

WE DISCLAIM ALL LICENSES OR WARRANTIES, INCLUDING, BUT NOT LIMITED TO, LICENSES OR WARRANTIES OF TITLE, MERCHANTABILITY, NON-VIOLATION OF THIRD PARTIES' RIGHTS, AND FITNESS FOR PARTICULAR PURPOSE AND ANY WARRANTIES ARISING FROM A MATTER OF DEALING, COURSE OF PERFORMANCE, OR USAGE OF TRADE. IN RELATION WITH ANY WARRANTY,

CONTRACT, OR COMMON LAW TORT CLAIMS: (I) WE SHALL NOT BE LIABLE FOR ANY UNINTENDED, INCIDENTAL, OR SUBSTANTIAL DAMAGES, LOST PROFITS, OR DAMAGES RESULTING FROM LOST DATA OR BUSINESS STOPPAGE RESULTING FROM THE USE OR INABILITY TO ACCESS AND USE THE WEBSITE AND/OR THE SOFTWARES OR THE CONTENT, EVEN IF WE HAVE BEEN RECOMMENDED OF THE POSSIBILITY OF SUCH DAMAGES; AND (II) ANY DIRECT DAMAGES THAT YOU MAY SUFFER AS A RESULT OF YOUR USE OF THE WEBSITE AND/OR THE SOFTWARE (BOTTY) OR THE CONTENT SHALL BE LIMITED TO THE MONIES YOU HAVE PAID US IN CONNECTION WITH YOUR USE OF THE WEBSITE DURING THE THREE (3) MONTHS IMMEDIATELY PRECEDING THE EVENTS GIVING RISE TO THE CLAIM.

THE WEBSITE AND/OR THE SOFTWARES MAY COMPRISE TECHNICAL INCORRECTNESS OR TYPOGRAPHICAL ERRORS OR OMISSIONS. UNLESS REQUIRED BY APPLICABLE LAWS, WE ARE NOT ACCOUNTABLE FOR ANY SUCH TYPOGRAPHICAL, TECHNICAL, OR PRICING ERRORS RECORDED ON THE WEBSITE AND/OR THE SOFTWARE (BOTTY). THE WEBSITE AND/OR THE SOFTWARES MAY CONTAIN INFORMATION ON CERTAIN SERVICES, NOT ALL OF WHICH ARE AVAILABLE IN EVERY LOCATION. A REFERENCE TO A SERVICE ON THE WEBSITES DOES NOT SUGGEST THAT SUCH SERVICE IS OR WILL BE ACCESSIBLE IN YOUR LOCATION. WE RESERVE THE RIGHT TO DO CHANGES, CORRECTIONS, AND/OR IMPROVEMENTS TO THE WEBSITE AT ANY TIME WITHOUT NOTICE.

XX. COPYRIGHT AND TRADEMARK

The Website contains material, such as software, text, graphics, images, designs, sound recordings, audiovisual works, and other the material provided by or on behalf of us (collectively referred to as the "Content"). The Content may be possessed by us or third parties. Unauthorized use of the Content may infringe copyright, trademark, and other laws. You have no rights in or to the Content, and you will not take the Content except as allowed under this Agreement. No other use is allowed without prior written consent from us. You must recollect all copyright and other proprietary notices contained in the original Content on any copy you make of the Content. You may not transfer, provide license or sub-license, sell, or modify the Content or reproduce, display, publicly perform, make a derivative version of, distribute, or otherwise use the Content in any way for any public or commercial purpose. The use or posting of the Content on any other Website or in a networked computer environment for any purpose is expressly prohibited.

If you infringe any part of this Agreement, your permission to access and/or use the Content and the Website automatically terminates and you must immediately destroy any copies you have made of the Content.

Our trademarks, service marks, and logos used and displayed on the Website are registered and unregistered trademarks or service marks of us. Other company, product, and service names located on the Website may be trademarks or service marks owned by others (the “Third-Party Trademarks,” and, collectively with us, the “Trademarks”). Nothing on the Website should be construed as granting, by implication, estoppel, or otherwise, any license or right to use the Trademarks, without our prior written permission specific for each such use. None of the Content may be retransmitted without our express, written consent for each and every instance.

XXI. INDEMNIFICATION

You agree to secure, indemnify, and hold us and our officers, directors, employees, successors, licensees, and allocates harmless from and against any dues, actions, or demands, including, without restriction, judicious legal and accounting fees, arising or consequential from your breach of this Agreement or your misappropriation of the Content or the Website and/or the softwares. We shall make available notice to you of any such claim, suit, or proceeding and shall assist you, at your expense, in defending any such claim, suit, or proceeding. We reserve the right, at your expense, to assume the exclusive defense and control of any matter that is subject to indemnification under this section. In such case, you agree to cooperate with any reasonable requests assisting our defense of such matter.

XXII. MISCELLANEOUS

SEVERABILITY

If any provision of these Terms is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary so that the Terms will otherwise remain in full force and effect and enforceable.

TERMINATION

Term. The software will be provided to you can be cancelled or terminated by us. We may terminate this software at any time, with or without cause, upon written notice. We will have no liability to you or any third party because of such termination. Termination of these Terms will terminate all of your software subscriptions.

Effect of Termination. Upon termination of these Terms for any reason, or cancellation or expiration of your software: (a) We will cease providing the software; (b) you will not be entitled to any refunds or usage fees, or any other fees, pro-rata or otherwise; (c) any fees you owe to us will immediately become due and payable in full, and (d) we may delete your archived data within 30 days. All sections of the Terms that expressly provide for survival, or by their nature should survive, will survive termination of the Terms, including, without limitation, indemnification, warranty disclaimers, and limitations of liability.

ENTIRE AGREEMENT

This Agreement constitutes the entire agreement between the parties hereto with respect to the subject matter contained in this Agreement.

GOVERNING LAW AND JUDICIAL RECOURSE

The terms herein will be governed by and construed in accordance with the law of Canada without giving effect to any principles or conflicts of law. The courts of Canada shall have exclusive jurisdiction over any dispute arising from use of the Website.

FORCE MAJEURE

We will have no liability to you, your users, or any third party for any failure us to perform its obligations under these Terms in the event that such non-performance arises as a result of the occurrence of an event beyond the reasonable control of us, including, without limitation, an act of war or terrorism, natural disaster, failure of electricity supply, riot, civil disorder, or civil commotion or other force majeure event.

HOSTING SERVICES

We have entered into arrangements with one or more third parties for hosting services that are essential to the software incorporated within the Services and without which the software could not be provided to you.

ASSIGNMENT

The Company shall have the right to assign/transfer these presents to any third party including its holding company, subsidiaries, affiliates, associates and group companies, without any consent of the User.

CONTACT INFORMATION

If you have any questions about these Terms, please contact us at support@bottyythebot.com.

XXIII. DISCLAMER

The information contained in this website is for general information purposes only. The information is provided by <https://bottythebot.com> (“**Botty Company INC.**” or “**we**”).

The website www.bottythebot.com is the property of Botty Company INC.

The Softwares Botty the bot and Mybot are the property of Botty Company INC.

Botty is a program that is able to turn telegram signal (from channels you follow) into MT4 or MT5 trades.

MyBot is a program that help you find trades on the forex market based on a strategie that you would have decided and analyzed.

Our softwares do not trade for you; it only helps you get faster by giving you the option to launch the trade automatically or within a click.

By using the automatic trade option you understand and confirm that the decision to automatically send trades come from you and the Botty company Inc. did not suggest you to send such a trade.

You also understand that Botty company Inc. is only a facilitator and will never suggest you any trade. Botty only facilitates your interaction with either your real signal provider which sends their signal by telegram or your MT4 platform.

You understand and agree that we (a) does not warrant that you will receive any money from the software and/or our website; (b) shall not be responsible for any profit, loss or offer received by the information provided us or in this website and/or software; (c) does not guarantee the accuracy, completeness, validity, or timeliness of information listed by us or any third parties; and (d) shall not be responsible for any materials posted by us or any third party. You shall use your own judgment, caution, and common sense in evaluating any prospective methods or offers and any information provided by us or any third party.

Further, Botty Company Inc. shall not be liable for direct, indirect consequential or any other form of loss or damage that may be suffered by a user through the use of the www.bottythebot.com Website and/or the software Botty including loss of data or information or any kind of financial or physical loss or damage.

General:

The website and/or the softwares, its content and software are provided on an “as is” and “as available” basis without any warranties of any kind, including that the website and/or the softwares will operate error-free or that the website, its servers, its content or its software are free of computer viruses or similar contamination or destructive features. Although **Botty Company Inc.** seeks to maintain safe, secure, accurate, and well-functioning software, we cannot guarantee the continuous operation of or access to our software, and there may at times be inadvertent technical or factual errors or inaccuracies.

A) No warranties.

Botty Company Inc. specifically (but without limitation) disclaims

- a. Any implied warranties of merchantability, fitness for a particular purpose, quiet enjoyment, or non-infringement; and
- b. Any warranties arising out of course-of-dealing, usage, or trade. You assume all risk for any/all damages that may result from your use of or access to the software. **Botty Company Inc.** shall not be responsible for the loss of, damage to, or unavailability of any information you have made available through the software, and you are solely responsible for ensuring that you have backup copies of any information you have made available through the software.

B) No guarantee of accuracy.

Botty Company Inc. does not guarantee the accuracy of, and disclaims all liability for, any errors or other inaccuracies in the information, content, recommendations, and materials made available through the software.

C) No warranties regarding third parties. Bottythebot.com makes no representations, warranties, or guarantees, express or implied, regarding any third party service or advice provided by a third party, or any quotes or offers provided through the software. **Botty Company Inc. does not endorse any particular advisor or other third party. **Botty Company Inc.** acts solely as an intermediary between you and third party service providers and expressly disclaims any and all liability for any content, products, or services provided by such service providers.**

Every effort is made to keep the website up and running smoothly. However, **Botty Company Inc.** takes no responsibility for, and will not be liable for, the website and/or the server being temporarily unavailable due to technical issues beyond our control.

If you require any more information or have any questions about our site's disclaimer, please feel free to contact us by email at support@bottythebot.com.

Refund Policy

XXIV. REFUND POLICY

Users are allowed to cancel their subscription, but no refund will be provided for cancelled orders.

However, in a determination to accomplish customer satisfaction, for any refund related issues, the user can contact us through our email: support@bottythebot.com. We will respond within 2 (Two) business day. Any request to cancel should be sent before the next payment and any refund related to a late cancellation request can be rejected.

It is advisable to contact us before placing subscription order. You can contact us through our email support@bottythebot.com

We take our customers feedback very seriously and use it to constantly improve our products and quality of service.

XXV.HOW TO GET REFUND?

Our refund policies are simple. You can claim refund by:

1. Send us an email at support@bottythebot.com;

If our back office agreed to issue refund then refund shall be allowed as per our refund policy.

XXVI. UNETHICAL ORDER & CANCELLATION POLICY

- In case of any product purchase is made through unethical means; by taking advantage of a technical glitch; or by misusing/ the offer terms/guidelines/codes - the particular order/s will be cancelled whatsoever and <https://bottythebot.com> will not be liable to pay any refund to you in all such cases.

XXVII. METHODS OF PAYMENT AND REFUND?

When returning an item how you paid for your item will determine how your refund is processed.

Credit / Debit Card – Your refund will go back to the same card you purchased on.

Stripe – This will be debited into your Stripe account straight away.

XXVIII. REFUND CYCLE

Complete refund process normally takes about 10-15 working days from the date of confirmation of refund. No credit until product has arrived.